

Flin Flon Insurance Agency (2002) Ltd. Privacy Policy

As professional brokers, we at Flin Flon Insurance are committed to holding our client's personal information in strict confidence, and we shall not disclose any such information unless authorized by our clients, required by law to do so or required to do so in conducting negotiations with underwriters or insurers on behalf of the client.

Flin Flon Insurance is accountable for all personal information in its possession or custody, including any personal information disclosed to third parties for processing or other administrative functions. Our office has established policies and procedures to comply with this declaration, and has designated a privacy officer to be accountable for compliance.

Depending on the purpose(s) for which we need to collect it, we may ask for the following personal information about you including:

- Basic information such as your name, birthdate, address, telephone numbers, e-mail address, and marital status.
- Claims history
- Credit and past payment records
- Driver's record
- Details about your property such as the value of your home and its contents
- Medical information such as any condition that may affect the operation of a vehicle
- Employment information

Reasons why we collect your personal information may include:

- Writing or renewing an insurance policy for you
- Assessing your ongoing needs for insurance
- Assessing your needs for other products
- Ensuring your information is accurate and up-to-date
- Protecting both yourselves and our office against error or fraud.

Based on the reasons above, your personal information may be shared with others in order to serve your needs. These other parties may include:

- Other insurance companies
- Credit organizations
- Other professionals such as adjusters or lawyers
- Financial institutions

In order to protect your personal information and privacy, Flin Flon Insurance will:

- Use or disclose personal information only for the reasons it was collected, unless a customer gives consent to use or disclose it for another reason, or it is permitted or required by law.

- Keep personal information as accurate, complete and current as necessary for the identified purposes for which it was collected.
- Keep personal information only as long as necessary for the identified purposes for which it was collected.
- Protect personal information with safeguards appropriate to the sensitivity of the information.

As the privacy of communication over the Internet cannot be guaranteed, we do not assume any responsibility for any harm, loss, or damage that might occur by the sending of personal and confidential information.

By using this site, you signify your consent to our privacy policy. If you are not in agreement, please do not use the site. We reserve the right to update, change or modify this policy from time to time, as appropriate. Should we make changes, we will publish these on the site in a timely fashion.

When customers make a request in writing, Flin Flon Insurance will, within a reasonable time, tell them what personal information it has, what it is being used for, and to whom it has been disclosed.

Flin Flon Insurance Agency (2002) Ltd. has policies and procedures in place to receive, investigate and respond to customers' complaints and questions. Customers may learn about these policies and procedures by contacting the brokerage privacy officer below.

Privacy Officer

Colleen Gourlay

Flin Flon Insurance Agency (2002) Ltd.

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